

Chandler Gray

contact@chandlergray.com | Minneapolis, MN | <https://www.chandlergray.com>

EXPERIENCE

SQL Server DBA/Cloud Migration Specialist

Infios

May 2023 – Present, *Minneapolis, MN*

- Designed and automated on-premises to SaaS migration pipelines, reducing timelines from 6–8 weeks to 3–4 days using PowerShell and SQL.
- Built and maintained scripts to automate database deployments and infrastructure provisioning, integrating with CI/CD and Infrastructure as Code (IaC) practices.
- Optimized data flows and SQL Server performance, improving query speed and reliability for critical customer workloads.
- Supported large-scale cloud data migrations to OCI, coordinating architecture and execution with Microsoft Data Platform MVPs.
- Personal, hands-on experience with Docker, Python, Linux, dbt, and Snowflake reinforces my ability to adopt and support emerging data-platform technologies

Support Analyst L1-L3

Infios

October 2020 – May 2023, *Minneapolis, MN*

- Resolved over 20% of total support cases, leading the team in both volume and customer satisfaction.
- Automated log gathering and diagnostics using PowerShell, improving root cause analysis speed and accuracy.
- Mentored global analysts on SQL Server performance, query troubleshooting, and data incident resolution.
- Spearheaded improvements to the implementation-to-support transition process, accelerating handoff timelines by 200%.

TECHNOLOGY SKILLS

SQL | T-SQL | SQL Server | Database Design | Index Tuning | Automation | ELT | ETL | Cloud Migrations | Terraform | Docker | Snowflake | dbt | Python | PowerShell | OCI | Azure | AWS | Linux

PROJECTS

- **Fantasy Baseball Analytics App** — Built a web application using Python and Pandas to scrape and analyze FanGraphs and ESPN data, generate player value scores, and support draft strategy and roster optimization. Currently expanding to integrate dbt models and Snowflake for advanced ELT pipelines.

EDUCATION

B.A. - Management Information Systems

University of Minnesota, Duluth - May 2020 - *Duluth, MN*